
REPORT TO THE HEALTH AND SOCIAL CARE SCRUTINY COMMITTEE

REPORT FROM : Phil Lloyd – Head of Adult Services

Date 1 July 2010

Title : Age Concern Day Service Review

Age Concern have undertaken a review of their provision specifically day services recently. The aim is to move from a community day service provision to a more personalised service option through the Supporting You Service which will offer one to one support to safeguard vulnerable older people as well as focusing on maximising health and wellbeing . A separate paper outlines this service.

It can be seen from this information that the Supporting You Service is able to support many more older people which is significant given the demographic population data which is contained within the Joint Commissioning Strategy for Older Peoples Services which is also attached. This is an interim strategy for this year which captures our focus on enabling Older People to remain at home as independently as possible while also supporting discharge and recovery from illness and safeguarding the most vulnerable older people in our communities. These are exactly the priorities of the Supporting You Service.

This does mean a shift away from the levels of support for the current day services. Age Concern have indicated to us that the majority of people that they support in current Day Services have moderate or low needs [83% = 66 people], with approximately 17% = 20 people who *may* have Substantial or Critical needs. Age Concern are working to support the communities who wish to retain such local provision by exploring with them how this could be achieved independently of their funding, which includes an element of local authority funding. The detail of this transitional support offer is yet to be determined, but will be done as swiftly as possible by Age Concern.

Cheshire East Council will also want to consider with Age Concern the needs of the individuals and their families in total with a priority focus on those with Critical or Substantial need. In the meantime we understand that reassurance will be given by Age Concern to people that **No Change** will occur until proper plans for individuals and their families are in place.

For some this will require an assessment of their needs to determine how best to offer such support in the future. Options include an offer from the Reablement Service to assist with maximising independence and to inform the overall assessment. We would also want to consider how we work with other community services to enable people to access other provision / interests in their local community.

Conclusion and Implications for Cheshire East Council

Until we know the individuals who have potentially critical and substantial needs we can not determine the cost implications to us of this change to wider Supporting You service provision. We will consider engaging the Reablement Services in this work and would also consider other input to enable people to consider and become involved in other activities within their area.

Cheshire East Council will establish a link manager to monitor plans with Age Concerns and will offer other involvement, especially around supporting those for whom we have a statutory responsibility. Once we have more customer data - names, ages, days per week, cares needs etc we will move quickly to assess needs and put services in place where necessary.